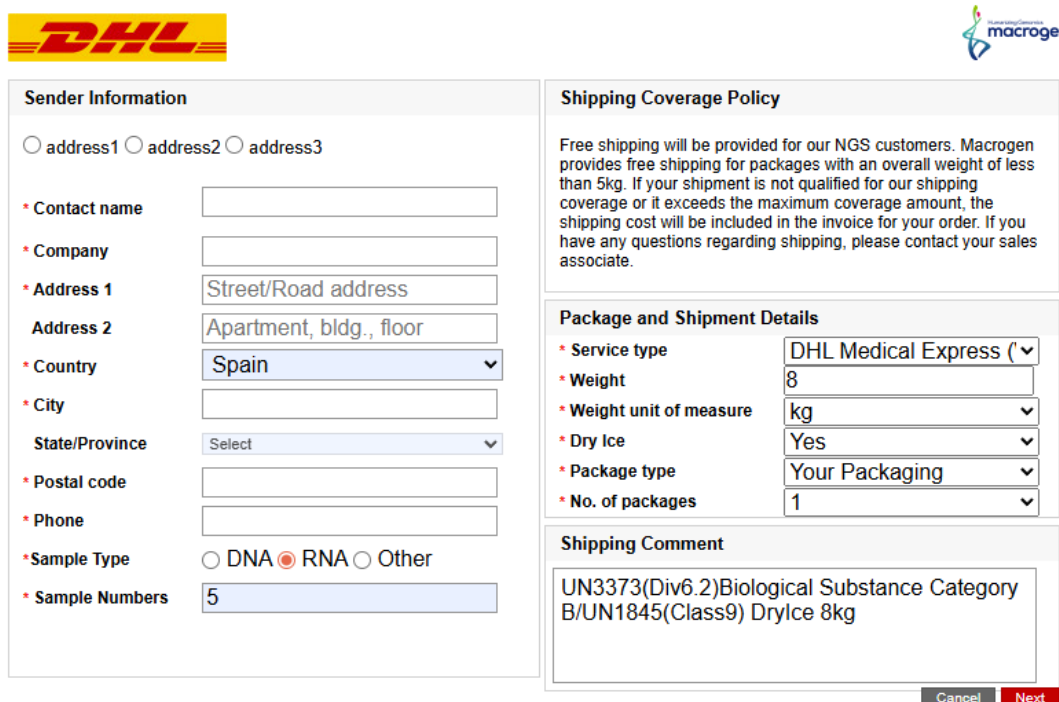


DRY ICE SHIPPING PROCEDURE

During one day of shipping, 1-2 kg of dry ice is consumed. A shipment from Spain or Portugal to Seoul takes 3-4 days, so we recommend using 8 kg of dry ice aprox.

1. Access DHL link, where you will need to modify the sender information. Shipping labels and a commercial invoice will then be generated.
DHL A/C #: 964274330

https://dna.macrogen.com/dhl/shipper_form_ngs.jsp?user_id=tester2



The links for generating shipping labels often cause problems when entering the quantity of dry ice using a period or comma to separate the amounts. Please try both if you encounter any issues (e.g., 4.8 or 4.8).

2. Once you complete the entire process, the shipping labels and commercial invoice will be generated. The tracking number will be displayed on the invoice.
3. Package Preparation:
 - Inside the package, you will need to include:
 - o Completed Excel order sheet.
 - o Signed quote.
 - Outside the package, you will need to include:
 - o DHL shipping labels and the commercial invoice (generated previously).

To do this, place these documents in a plastic sleeve and attach it to the lid of the box.



DRY ICE SHIPPING PROCEDURE

- **Dry ice label UN1845:** You will need to print the label on A4 paper. To complete this label, I am sending you the following information:
 - In “Shipper”: enter your information.
 - In “Recipient”: enter our information:

MacroGen Inc. (NGS). (21989) 1F, 210-2, Songdo-dong, Yeonsu-gu, Incheon, Republic of Korea.

Please ensure the label is securely attached to prevent damage.

- **Label UN3373:** print it on A4 paper and affix it to the side of the box.

4. To schedule a pickup, use a DHL contact number for your area.

IMPORTANT NOTE:

If the DHL team requires an authorization email to use your MacroGen DHL account when requesting a pickup date and time for your package, please use jorgepal@macrogen.com

